

# LOGGING IN IN TWO EASY STEPS

## TEXT MESSAGE, TIQR AND YUBIKEY

**SURF** SECUREID

When using services that handle sensitive data, logging in using your institutional account is not secure enough, which is why a 2-step login process is required for some services from now on.

You log in using your institutional account, after which you verify your identity using text message, tiqr or YubiKey.

### What do you need?



#### SMS/ TEXT MESSAGE

- A mobile phone you can use to receive text messages
- Access to your institutional account (email)



#### TIQR

- A smartphone (iOS/Android) on which you can install the tiqr app
- Access to your institutional account (email)
- Activate push notifications for the tiqr app



#### YUBIKEY

- A YubiKey (Standard, Edge or Neo)
- A device with a USB port (e.g. a PC or laptop) to which you can connect your YubiKey
- Access to your institutional account (email)

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### More information

- Check the Frequently Asked Questions on <https://support.surfsecureid.nl>
- Having trouble? Please contact the Service Desk at your institution

### How do you log in to services?



#### SMS/ TEXT MESSAGE

- Select your institution and log in using your institutional account
- Click 'send code' to receive a one-time pass code on your registered mobile phone
- Enter the pass code, and you are logged in successfully



#### TIQR

- Select your institution and log in using your institutional account
- You will now receive a push notification on your smartphone
- Enter your tiqr PIN
- If you have not received a push notification, you must scan the QR code using the tiqr app on your smartphone
- You have successfully logged in



#### YUBIKEY

- Select your institution and log in using your institutional account
- Connect your YubiKey to one of your computer's USB ports
- Press the button on your YubiKey, and you are logged in successfully