REQUEST TIQR APP

When using services that handle sensitive data, logging in using your institutional account is not secure enough, which is why a 2-step login process is required for some services from now on.

You log in using your institutional account and verify your identity by using the tiqr app. Follow the steps on the right to activate your smartphone.
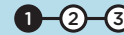
SURF SECURE ID

1

Log in on
https://sa.surfsecureid.nl

Select **tiqr**

Tiqr ⊙

2

Download and open the **tiqr app** on your smartphone

⤓ > 📱

Follow the steps in the browser and the **tiqr app**

①─②─③

3

Click on the verification link in your email to confirm your email address. You will then receive an activation code in your email

✉① > https://W084D037D

✉② > XYZ123

4

Go to the Service Desk with your ID, smartphone and activation code to have your smartphone activated

🪪 + 📱 + XYZ123 > **Service Desk**

✔ **From now on, you can securely log in in two easy steps**

USING THE TIQR APP
LOGGING IN
IN TWO EASY STEPS

What do you need?
- A smartphone (iOS/Android) on which you can install the tiqr app
- Access to your institutional account (email)
- Activate push notifications for the tiqr app

Logging in to a service
- Select your institution and log in using your institutional account
- You will now receive a push notification on your smartphone
- Enter your tiqr PIN, use your fingerprint or Face ID
- If you have not received the push notification, you must scan the QR code using the tiqr app on your smartphone
- You have successfully logged in

Additional information
- Check the Frequently Asked Questions on https://support.surfsecureid.nl
- Having trouble? Please contact the Service Desk at your institution

TIPS FOR SECURE USE OF TIQR APP AUTHENTICATION

- Your smartphone and tiqr app are private, do not share your smartphone with others
- Do not leave your smartphone unattended
- Lock your smartphone using an access code or fingerprint

SURF SECURE ID