# REQUEST TIQR APP

When using services that handle sensitive data, logging in using your institutional account is not secure enough, which is why a 2-step login process is required for some services from now on.

You log in using your institutional account and verify your identity by using the tiqr app. Follow the steps on the right to activate your smartphone.

**SURF SECUREID**

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**1** Log in on **https://sa.surfsecureid.nl**

Select **tiqr**

Tiqr

**2** Download and open the **tiqr app** on your smartphone

Follow the steps in the browser and the **tiqr app**

1 — 2 — 3

**3** You will receive an email with an activation code. Alternatively, write down the code presented on the screen

XYZ123

XYZ123

**4** Go to the Service Desk with your ID, smartphone and activation code to have your smartphone activated

+ + XYZ123 > **Service Desk**

✔ **From now on, you can securely log in in two easy steps**

# USING THE TIQR APP
## LOGGING IN
## IN TWO EASY STEPS

## What do you need?
- A smartphone (iOS/Android) on which you can install the tiqr app
- Access to your institutional account (email)
- Activate push notifications for the tiqr app

## Logging in to a service
- Select your institution and log in using your institutional account
- You will now receive a push notification on your smartphone
- Enter your tiqr PIN, use your fingerprint or Face ID
- If you have not received the push notification, you must scan the QR code using the tiqr app on your smartphone
- You have successfully logged in

## Additional information
- Check the Frequently Asked Questions on https://support.surfsecureid.nl
- Having trouble? Please contact the Service Desk at your institution

## TIPS FOR SECURE USE OF TIQR APP AUTHENTICATION

- Your smartphone and tiqr app are private, do not share your smartphone with others
- Do not leave your smartphone unattended
- Lock your smartphone using an access code or fingerprint

**SURF SECURE ID**