Guest access with eduID

With eduID, any user who needs to use services connected to SURFconext but is not in the possession of an account from one of the institutions connected to SURFconext, is able to login to (certain) services through SURFconext.

- How do you create an eduID?
- Logging in to a service through SURFconext with eduID
- How can you remove/delete your eduID?
- Frequently Asked Questions (FAQ)
  - Can I change my e-mail address in eduID?
  - What does 'Session lost' mean and what can I do about it?
  - What is a 'Magic Link'?
  - Can I use a password instead?

How do you create an eduID?

If your institution is not connected to SURFconext, you can use eduID to login as a so-called guest user to certain services.

1. If you wish to login to a service through SURFconext using eduID, for instance the service https://profile.surfconext.nl, choose eduID as your institution (search for 'eduID' in the screen where you have to select an institution).

2. If you haven't got an eduID yet, please request one by clicking 'Request an eduID' at the bottom of the page.
3. Enter your e-mail address, your first and last name and carefully read through the terms of use and privacy policy. If you agree to the terms of use, please check the "I Agree" box. Then, click 'Request your eduID' to continue the registration process.

⚠️ Please note: are you going to use eduID to login to Mijn SURFmarket? Please register with your institutional e-mail adress, not your private e-mail address!

4. Success! You will receive a verification e-mail in your inbox shortly. It might end up in your Spam folder, so please check it regularly if the e-mail does not seem to arrive.
5. In this e-mail, please click 'Verify this email address'; after this, your eduID registration is complete. You can proceed to the service you were initially logging in to by clicking the blue button below.

Please note: you must open the link to verify your e-mail in the same browser as the one you used for registration thus far. If this doesn't happen automatically, right click the link in the verification email and select 'copy link'. Then, open the browser window you were using for eduID and paste the link in the address bar.

Logging in to a service through SURFconext with eduID

1. If you wish to login to a service through SURFconext using eduID, for instance the service https://profile.surfconext.nl, choose eduID as your institution (search for 'eduID' in the screen where you have to select an institution).
2. Enter the e-mail address you used for registering an eduID and press ‘Send magic link’.

3. Success! You will receive an e-mail with a login link shortly. It might end up in your Spam folder, so please check it regularly if the e-mail does not seem to arrive.

4. Click the blue button in the e-mail to login. You will be forwarded immediately to the service you were loggin in to initially!
How can you remove/delete your eduID?

If you no longer wish to use or keep your eduID you can delete your eduID account at https://mijn.eduid.nl. Choose ‘Account’ on the left side to see how your eduID can be removed.

Please note: think carefully before you delete your eduID! After your eduID has been deleted, it could very well be that you can never access certain services again; this can not be undone.

Frequently Asked Questions (FAQ)

- Can I change my e-mail address in eduID?
- What does ‘Session lost’ mean and what can I do about it?
- What is a ‘Magic Link’?
- Can I use a password instead?

Can I change my e-mail address in eduID?

No. You can however create a new eduID with the other / new e-mail address.
What does 'Session lost' mean and what can I do about it?

If you encounter this error something went wrong during the login process. For example, it's possible that after you clicked the login button within a certain service, you waited too long with actually logging in.

Most likely however is that you used the Magic Link login method and something went wrong. You must open the Magic Link from within the same browser session as where you requested the Magic Link. Also, you can use each Magic Link only once.

Does the Magic Link automatically open in another browser when you click it? In this case you used another browser than the default browser configured in your Operating System. As a workaround, you can right-click the Magic Link in the e-mail you got from eduID and select 'Copy Link'. Then, go to the browser where you requested the Magic Link and paste the link in the address bar.

Alternatively, you can use a password to secure your eduID which allows you to circumvent the Magic Links.

What is a 'Magic Link'?

Because you have to remember more and more passwords, it becomes more likely that you will either reuse the same password across different websites or that you use easy to remember and thus unsecure passwords.

eduID provides an innovative and secure alternative to passwords: a Magic Link. First you fill in your username (e-mail address); then, eduID will send an e-mail to you with a unique link that logs you in when you click on it. This link is only valid for 10 minutes and can only be used once!

Can I use a password instead?

Yes, you can. If you go to My eduID, press the 'Security' tab, you can enter a (strong and safe!) password there.